



# BOILER SERVICE

# £60 + VAT

It is a requirement of this policy that your boiler is maintained in line with the manufacturer's recommendations. These will normally include having the boiler serviced regularly, usually once every 12 months.

If your boiler has not been serviced in line with the manufacturer's recommendations, we can arrange a service for you.

At the time of production of this policy, we are able to arrange the service of a natural gas, LPG or oil fired boiler at a cost of £60 + VAT.

Any change to the price or range of boilers that can be serviced will be confirmed when you call the boiler service booking line.

The service will be carried out within 28 days of purchase and will be carried out by appropriately registered gas engineers.

If you have already carried out a boiler service within the last 12 months, you can contact the booking line with details of when the next service

is due and we will contact you nearer the time to arrange the service.

## Booking a Boiler Service

Once you have purchased our policy you can call the Boiler Service Booking Line

or

You can ask your broker to pass your contact details to us and we will give you a call to arrange.

**PLEASE NOTE:** - This boiler service facility does not form part of the insurance cover and is not available in The Channel Islands or Isle of Man.

In the event of a request for emergency assistance involving your boiler, you will be required to provide evidence, such as boiler service receipts, that the boiler has been maintained in line with manufacturer's recommendations before assistance is provided.

## STATEMENT OF DEMANDS AND NEEDS

BDElite Home Emergency Plus meets the demands and needs of homeowners; who wish to ensure that an approved contractor will attend their home in the event they require assistance involving one of the following home emergencies and that they will be insured for the contractors call-out and labour charges, parts and materials costs up to £1,000.

### HOME EMERGENCIES

- Plumbing and Drainage
- Internal Electricity Supply
- Internal Gas Supply
- Internal Water Supply
- Home Security
- Lost Key
- Pest Infestation
- Roofing Damage
- Boiler Breakdown

### BOILER REPLACEMENT CONTRIBUTION

This insurance cover meets the demands and needs of homeowners; who wish to receive a contribution to the cost of a brand new boiler when theirs is deemed uneconomical to repair.

## OVERNIGHT ACCOMMODATION

This insurance cover meets the demands and needs of homeowners; who wish to ensure that hotel accommodation is arranged and paid for in the event their home is uninhabitable following a home emergency where an approved contractor has provided emergency assistance.

### OTHER THINGS YOU NEED TO KNOW

The policy purchase price includes Insurance Premium Tax (IPT). You can make a maximum of 5 claims during the period of insurance. Full details on the terms and conditions of the policy are available on request from your broker.

BDElite Ltd. is registered in England, No. 763844. Registered office: Deakins Park, Deakins Mill Way, Egerton, Bolton, BL7 9RW. BDElite Ltd. is a subsidiary and Appointed Representative (firm reference number 552558) of Broker Direct Plc which is authorised and regulated by the Financial Conduct Authority (firm reference number 307607). In England and Wales, BDElite Ltd. is also authorised and regulated by the Claims Management Regulator in respect of regulated claims management activities (authorisation number CRM 28131). Regulatory registrations are recorded on the websites [www.fca.org.uk](http://www.fca.org.uk) and [www.claimsregulation.gov.uk](http://www.claimsregulation.gov.uk) respectively.

Allied Wessex Independent Insurance Brokers is authorised and regulated by the Financial Conduct Authority.

BDElite Home Emergency PLUS - V1 - July16